

# Post-Discharge Care Coordination

Beyond discharge instructions – CareBTS provides RN-led, post-discharge support so patients don't fall through the cracks and care teams aren't stuck chasing follow-ups.

## What We Do



### Care Coordination

Structured follow-through for 30 days after discharge – focused on logistics, reminders, and escalation, not clinical care.



### Appointment Help

Confirm follow-ups are scheduled and attended so care plans don't stall after discharge.



### Medication Support

Identify confusion or missed fills and escalate to RN/provider when needed. No medical advice provided.



### RN Escalation & Oversight

Registered Nurse reviews discharges, defines escalation criteria, and engages only when issues arise.



### Patient & Family Check-Ins

Scripted, non-clinical outreach to confirm next steps, reduce confusion, and surface issues early.



### Provider Updates & Documentation

Weekly status summaries and escalation alerts sent back to your team – no chasing required.

## How This Works For Your Team

- ✓ Send discharge info via secure, HIPAA compliant email, or short intake form
- ✓ CareBTS handles follow-through & coordination
- ✓ You receive summaries & escalations only when needed
- ⌚ Time required from your staff:  
**< 1 minute per patient**

## What CareBTS is NOT

CareBTS does **not**:

- ✗ Provide medical care or treatment
- ✗ Replace your clinical staff
- ✗ Diagnos or prescribe
- ✗ Bill insurance
- ✗ Offer emergency service

**We don't replace care – we ensure follow-through**

## Contact Us



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## Provider Engagement

- ✓ Per-patient, 30-day coordination
- ✓ Small pilot cohorts (10-20 patients)
- ✓ Simple service agreement
- ✓ No long-term commitment

**(Pricing discussed during pilot review)**